benimar

GUARANTEE BOOK GB

WELCOME ABOARD

You have just bought your new motorhome and we would like to thank you for trusting our brand.

We hope that this model fulfils your expectations and guarantees you many years of enjoyment.

In order to learn how to use your new motorhome, we advise you to read carefully the documents supplied with your vehicle.

USER'S MANUAL OF YOUR BASE VEHICLE

The base vehicle or chassis onto your motorhome has been built, has a guarantee from the manufacturer.

It is advisable to read the documentation supplied in order to know the workings and to guarantee the maintenance of the vehicle base

USER'S MANUAL

This will allow you to learn all the information related to your motorhome equipment plus all the security precautions that you must take and the instructions you must follow.

WARRANTY DOCUMENTS

The warranty documents serve as a guide for carrying out the necessary work under the terms of the warranty, as well as any other maintenance work intended to keep your vehicle in perfect condition. Servicing carried out by members of the dealer network in relation to the warranty must be duly recorded by the dealer.

In order to help you to carry out the maintenance of your motorhome, we have prepared this Service Manual which describes all of the maintenance operations that must be carried out compulsorily, likewise the frequency of them.

This manual will allow you to keep your motorhome in perfect condition.

The services carried out by the members of the authorized dealer net¬work will have to fill in the reserved boxes to this effect.

The instructions shown on page 1 of the Service Manual are the proof that it is covered by our guarantee and identifies your motorhome with precision. Always keep this manual in your vehicle; it will be needed for the guarantee.

A properly filled in Service manual will contribute to a higher resale value of your motorhome in the years to come.

The 24 months guarantee for the vehicle and the 7-year guarantee extension on the water ingress will depend on the maintenance of the motorhome by the network of authorized distributors.

So good reading and… have a good trip!

CABIN GUARANTEE 24 MONTHS

The guarantee covers the labour and parts supplied to replace or repair those found to be faulty completely free of charge for a period of 24 months from the date of delivery of the vehicle. **The guarantee given by the manufacturer only applies when the materials have been used correctly according with the recommendations shown in the User's Manual delivered with each vehicle and considering that these materials have been used under normal working conditions.**

The guarantee will not be applicable to incidents that have been mainly due to:

- Normal use and wear and tear,
- Unusual operation,
- Overloading, even from time to time,
- Negligent maintenance,
- Damage occurring as a result of an accident.

The elements not made by the manufacturer or in accordance with its designs that become part of the make-up of the vehicle (cooker, fridge, heating, etc.) will only have the guarantee granted by their manufacturer.

It is specified that all the elements that wear out quickly such as: seals, pipes, brake accessories, tyres, air chambers, etc. that are not guaranteed by their manufacturer, will be excluded from the guarantee given by the builder (excluding also the windows and windscreen glasses).

In addition, the guarantee will not apply to elements on vehicles that have been modified after leaving the factory due to alteration of initial parts or due to the installation of new parts, except in the case that this installation or modification has had prior approval from the builder.

CONDITIONS FOR THE GUARANTEE EXERCISING

The guarantee will start from the date of the first registration. For the purpose of making the exercising of the guarantee easier, the buyer should to do the following:

- Immediately send the guarantee certificate with a photocopy of the Registration Certificate,
- To make notification of any change of address, you are requested to send it in one the following languages: English, French or Spanish.
- In case of resale, the guarantee will continue if the new owner notifies us of his/her details by post or e-mail.

The repairs and changes via guarantee must be requested on a preferential basis from the distributor or seller whose name is shown in the present manual. Only in case of impediment or emergency assistance while traveling you will be able to contact another dealer.

As the works can only be carried out in authorized workshops, the user will have to take the vehicle to them.

The costs of transport of the motorhome to our workshops, in addition to the possible expenses caused by its immobilisation, will be paid by the owner. Plus no compensation will be given for the immobility of the vehicle due to its repair.

We have a large distributor network at your service (to consult in www.benimar.es) where each workshop offers you the guarantee that your vehicle will be checked, maintained and repaired according with the most modern techniques.

7 YEAR GUARANTEE ON THE WATER INGRESS OF THE CABIN

The 7-year specific guarantee on the water ingress of the cabin will start the date of the first registration of the motorhome. This guarantee covers the damages due to an abnormal alteration of the original cabin waterproofing.

Only the authorized distributors are able to decide on the repair or replacement of the faulty elements.

Its subscription is free, only having to pay the annual damp test made by an authorized dealer.

The warranty documents serve as a guide for carrying out the necessary work under the terms of the warranty, as well as any other maintenance work intended to keep your vehicle in perfect condition. Servicing carried out by members of the dealer network in relation to the warranty must be duly recorded by the dealer.

Breach of these provisions will mean the complete cancellation of the water ingress guarantee.

The present guarantee will not be applicable in case of:

- Interventions carried out outside the authorized network of distributors.
- Abnormal use of the vehicle,
- Modification of the cabin,
- All types of optional assemblies not carried out by the builder

In order to benefit from this guarantee, the motorhome owner must fulfil the following conditions:

- Carry out the maintenance and annual checks expected by our company at the authorized distributor network.
- This **payable annual check** will be under the charge of the motorhome owner and must be carried out at his/her own initiative, as maximum, 2 months before and within the 2 months following from the anniversary of the first registration date.

Waterproofing checkpoints:

- Windows
- Fridge grille
- Garage doors
- Entrance door
- Roof skylights
- Water inlet
- Boiler outlet
- 220V inlet
- Perimeter profiles
- Brake light
- Awning light
- Rear view camera
- Solar panel
- TV aerial
- Bicycle rack
- Panoramic skylight
- B- pillars and profile head union

GENERAL VEHICLE INSPECTION/ MAINTENANCE

It is advisable to carry out the following general checks on a regular basis to maintain your vehicle in good condition and ensure it functions properly.

- Electrical installation: check the different equipment that works on 12V and 220V.
- Gas installation:
  - Check pressure
  - Check the different equipment that works on gas
- Water circuit:
  - Check circuits and seals
  - Check pump
  - Check level indicators
- Check doors and sliders:
  - Adjust if necessary, especially the locks, skylights, windows & blinds
- Lubrication:
  - Skylight structure
  - Hinges and locks of the external lockers and doors
  - Step
  - Furniture hinges
  - Retractable stabilization stays
  - etc.
- Floor:
  - Check the general state of the floor, including the external lockers
  - Check the state of the protective paint
- Bathroom:
  - Check the state of the mastic sealing.

All the normal maintenance work must be carried out by authorized dealers or by the manufacturers or authorized representatives of the different equipment (fridge, heating, cooker, etc.).

In case that this check shows the need of an intervention out of guarantee, it must be agreed previously by the owner according to the budget given by the distributor.

GAS INSTALLATION PERIODIC INSPECTIONS

The owner or, failing that, the users, will be responsible for the maintenance and good use of the gas installation so that it is permanently available for service and with an adequate level of security.

The owner will also be responsible for ordering to an authorized installation company to review the installation and its appliances on a regular basis. These service checks will be carried out with the frequency indicated in accordance with the rules operative in your country (every 4 years in Spain and Portugal). It will be under your charge and must be done on your own initiative.

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